



## THE UNITED NATIONS POPULATION FUND

Sub-regional Office for the Caribbean invites applications from suitably **qualified individuals**

JOB ID NO.: ICC-01 - 914 GBV Hotline Specialist within the Ministry of Human Services & Social Security  
CLOSING DATE: **9<sup>th</sup> April 2021**  
CATEGORY: Individual Consultancy - **RE-ADVERTISEMENT**  
DUTY STATION: UNFPA- Guyana  
DURATION: Eight (8) months  
ORGANIZATIONAL UNIT: UNFPA Sub-regional Office for the Caribbean

### **Purpose of Consultancy**

The main purpose of the consultancy is to support the Ministry of Human Services & Social Security in the provision of quality assurance monitoring of the recently established 914 GBV Hotline Service.

Under the overall technical guidance of the United Nations Population Fund (UNFPA) Guyana Liaison Office and the direct supervision of the Ministry of Human Services and Social Security, the 914 Gender Based Violence (GBV) Hotline Specialist within the Ministry of Human Services and Social Security will work in coordination with the GBV hotline operators at the Ministry of Human Services and Social Security in guaranteeing the provision of quality assurance monitoring of the recently established 914 GBV hotline service.

### **Background**

The European Union and the United Nations have launched the Spotlight Initiative, a multi-year program aimed at addressing all forms of violence against women and girls (VAWG), and harmful practices. It will follow a transformative and evidence-based approach, addressing unequal power relations between men and women and focusing on gender equality and women's empowerment, as well as ending impunity for VAWG.

A critical aspect of responding to VAWG is the provision of first-line support services and counselling for survivors and persons at risk. This is particularly relevant given the prevailing COVID-19 context and the related restrictions on movement of individuals. It is essential that first-line support services and counselling be available remotely. The Ministry of Human Services and Social Security, as part of its response to family violence, has established a dedicated 914 GBV hotline service. This state funded hotlines service that is operated 24/7 is intended to provide high quality support, intervention, information and referrals to survivors of GBV, while supporting close work between social service providers, medical personnel, Police, and the judiciary.

**Requirements:**

Visit our website: <https://bit.ly/UNFPAGBVH> for the detailed Terms of Reference.

To apply, kindly complete a profile in the UNFPA Consultants Roster at <http://consultantroster.unfpa.org> and submit the generated **Job ID #** along with application letter to:

**Vacancy #: 2021/914 GBV Hotline Specialist/ICC-01**

**The Spotlight Initiative**

107-108 Duke Street, Kingston, Georgetown

Email: [guyana.office@unfpa.org](mailto:guyana.office@unfpa.org)

**Only short-listed candidates will be contacted.**

**Note:**

- There is no application, processing or other fee at any stage of the application process.
- UNFPA does not solicit or screen for information in respect of HIV or AIDS and does not discriminate on the basis of HIV/AIDS status.
- UNFPA provides a work environment that reflects the values of gender equality, teamwork, respect for diversity, integrity and a healthy balance of work and life. We are committed to maintaining our balanced gender distribution and therefore encourage women to apply.